

PROMISING CARE SERVICES



What makes us top choice



We are committed to providing prompt and efficient assistance for all our services. Our staff team are available 24/7 nationwide.



Our team is proficient and well-prepared to handle challenging and demanding situations with precision and professionalism.



Our team comprises of highly skilled professionals with over a decade of collective experience. We ensure dependability and satisfaction in the services we provide

Our Core Services



Respite and Crisis Support Services



Child and Family Welfare visits



Supervised Contact



Appropriate Adult and Advocacy Services



Secured Welfare Transport Services

About Us

Promising Care Services is aimed at establishing a secure and supportive environment, guaranteeing that children and young individuals receive tailored assistance as needed, fostering an atmosphere that actively encourages and facilitates growth and development



[Promisingcare.co.uk](https://promisingcare.co.uk)



referrals@promisingcare.co.uk



Contact : +44 7727 131708



Respite Accommodation and Services



**We provide a diverse array of
engaging activities for young people.**



Crisis and Respite accommodation



We offer secure short-term accommodations for young people in crisis situations. Our homes undergo rigorous risk assessment and management protocols to ensure the safety and protection of those in our care.

Activities and education



We acknowledge the profound influence that active engagement and education can have on young individuals. As a result, we have compiled a weekly selection of entertaining and enlightening activities for those under our supervision.

Training and support



We provide highly skilled residential care workers adept at handling various mental health conditions, CSE, drug and gang related cases. Our staff are proficient in restraint techniques, trained with the latest Team-Teach methods, and undergo regular training to maintain consistency and effectiveness.

Health and wellbeing



We implement tailored and structured routines, prioritising healthy weekly menus and activities. We ensure access to emergency medical facilities, including help lines and support to foster healthy emotional, mental, and physical development for young people.

✉ +44 7727 131708

📍 Booking forms online/Email

🌐 Promisingcareservices.co.uk



Child and Family Welfare Visits

WE ARE AVAILABLE 24/7



What we do

We prioritise safeguarding children and young people by minimising risks related to adult contact and maintaining comprehensive records, policies, and procedures.



Our Goals

We ensure the safety and well-being of children, families, and young people by taking appropriate actions to promote welfare and mitigate foreseeable risks.

RAISING CONCERNS

Our staff undergo comprehensive training to identify and monitor any indications of abuse, neglect, or household issues. This proactive approach ensures that such concerns are promptly addressed, safeguarding the well-being of the child and family.

RECORDING AND REPORTING

Our diligent staff members remain vigilant and are committed to promptly report any concerns to the appropriate authorities. In situations requiring Emergency Duty Team (EDT) intervention, our team is trained to provide immediate updates for swift action.

ENSURING WELFARE

Our staff team is extensively trained to identify signs of abuse and to adhere to established policies and procedures aimed at safeguarding children from harm or potentially harmful situations. We prioritise the safety of families and, when necessary, provide support and pertinent information or contacts to enhance their safeguarding in times of uncertainty.



SUPERVISED CONTACT

PROTECTING WHAT MATTERS MOST TO OUR CLIENTS

At Promising Care Services, we guarantee that only authorised individuals are involved in supervised contact sessions. This precautionary measure aims to eliminate any potential harm to the young person or family by thoroughly assessing and managing all associated risks.



We prioritise creating a secure and supportive environment for all contact sessions.



We provide both staff and vehicles to ensure seamless transportation whenever needed.



All staff are trained in managing a safe and risk free environment through dynamic risk assessment



We offer remote supervision and meetings via online platforms like Teams or over the phone as needed.



We make sure that all attendees are consistently informed and updated with all relevant information.



We ensure that our supervisory records are thoroughly documented and accessible 24/7.



APPROPRIATE ADULT AND ADVOCACY SERVICES



At Promising Care Services, we understand the significance of advocating for children and young people, ensuring that those whose voices may not be heard receive representation. We are committed advocating for children to empower them in making informed decisions that impact their lives. Our goals are to ensure children feel comfortable expressing their opinions. For example, in situations where they may not feel safe around specific adults or people.



WHAT WE PROVIDE

- Providing appropriate supervision for young individuals in police custody.
- Protecting the rights and well-being of young people and vulnerable adults while in custody.
- Offering reassurance to young people.
- Creating a supportive environment during interviews to prevent young people from feeling isolated.



SECURED WELFARE TRANSPORT

What we offer

Given the importance of time, we make certain that we have a complete staff team available around the clock to provide assistance wherever needed across the country. Additionally, we offer a wide selection of vehicles to fulfill all transportation needs.

We cover

- ☑ Court appointment and appearances
- ☑ Transport to and from secured unit
- ☑ Transitioning from old to new placement
- ☑ Secured welfare school drop off and pick up
- ☑ And more.

